



Hacketstown Garden Products Ltd  
T/A ShedWorld Wexford

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## **Retail Customer Guarantee**

This guarantee statement applies to all materials sold or supplied by Hacketstown Garden Products Ltd (hereafter referred to as ShedWorld) to any retail customer in the Republic of Ireland and to all fitting or other related installation work carried out by or on behalf of Hacketstown Garden Products in the employ of any retail customer within the Republic of Ireland. This guarantee does not cover or apply to any alteration or subsequent work carried out on or in connection with any product or building supplied by ShedWorld. The specifics of the guarantee as they relate to each product category are outlined below:

### **Timber Sheds & Buildings:**

ShedWorld guarantees that all materials used in our timber sheds and buildings will be of sufficient standard for the intended purpose. With respect to pressure treated, or tanillized, timber sheds, this guarantee affirms that all such pressure treated timber will be sufficiently treated with Tanillith E or an equivalent timber treatment material and that such treatment will protect and preserve the timber against the effects of weather for a period not less than 7 years. After this time, it will be the responsibility of the end user to re-treat the timber adequately to protect it against the effect of weather throughout its lifespan. During this period, effects of sunlight and weather in general will affect the appearance of the timber and it will change in colour to a silvery grey. This is part of the aging process of this type of treated timber and is perfectly normal.

For white or non-pressure treated sheds and buildings, ShedWorld guarantees to supply external treatment, such as paint, that will protect the timber against the effects of weather for a period not less than one year. After this time, it will be the responsibility of the end user to re-treat the timber adequately to protect it against the effect of weather throughout its lifespan.

With respect to manufacture, ShedWorld guarantees the construction and assembly of all timber sheds and buildings for a period not less than 12 (twelve) months, this guarantee affirms that any defect or deterioration which is deemed to be due to manufacture or assembly of the shed will be repaired by ShedWorld within 10 (ten) days of receipt of written notice. The cost of any such repair work will be met entirely by Hacketstown Garden Products.

This guarantee does not cover loss or damage of any timber shed or building due to misuse by the end user. Any attempt to modify or alter the structure of the shed or building after its initial installation by ShedWorld will immediately nullify this guarantee. ShedWorld can and will repair sheds and buildings so damaged, but the cost of such repair will be met by the customer.

ShedWorld sheds and timber buildings are not covered against storm damage, ie damage from any external weather conditions which are beyond ShedWorld's control, or damage due to unsuitability of the site chosen for installation. In particular, damage to the felt covering on the roof is not covered by this or any guarantee and damage to the felt from wind or other weather effects is excluded from this or any guarantee.

Choice of site and its preparation is the sole responsibility of the customer. ShedWorld can offer advice on such choice and site preparation but accepts no responsibility thereto.

## **Concrete Sheds & Buildings:**

ShedWorld guarantees that all component materials of any of our concrete buildings will be of sufficient standard for the intended purpose. All concrete components of any ShedWorld concrete building are manufactured in house by Hacketstown Garden Products and are guaranteed to meet all relevant BS and EN standards for pre-cast concrete products. Such standards apply to the quality of the concrete used in all pre-cast products as well as to the nature and location within the product of all steel reinforcing bars or mesh products. ShedWorld guarantees these concrete products will be free of defect or other problems relating to manufacture for a period not less than 10 (ten) years after installation. All roofing materials, doors, windows or other sundry materials supplied, but not manufactured by ShedWorld, are deemed to be covered by their respective manufacturer guarantees. Within the first 12 (twelve) months, ShedWorld guarantees to arrange for a repair/replace service with respect to these components within 10 (ten) days of receipt of written notice of fault. Subsequent to this period, ShedWorld guarantees to arrange for a repair/replace service within 30 (thirty) days of receipt of written notice of fault.

ShedWorld guarantees all installation work carried out with relation to our concrete buildings for a period not less than 10 (years). This guarantee relates to all work carried out by ShedWorld, including, but not limited to, the following:

### **Base:**

ShedWorld guarantees that any concrete base supplied by ShedWorld will be of sufficient strength and quality to support and sustain the structure of the building erected thereon by ShedWorld. Such a base will be level, no less than 4 inches thick at any point and of sufficient dimension to accommodate the building to be erected thereon. ShedWorld will provide sufficient damp proofing within the base to prevent dampness rising within the building at any time during the first 10 (ten) years.

### **Walls:**

The walls of all our concrete buildings are comprised of our pre-cast concrete panels. ShedWorld guarantees that these panels will be arranged and joined to one another in such a way as to provide sufficient structure and strength to the building. Sufficient sealant materials will be used to prevent moisture or weather from entering the building through the walls. This weather seal is guaranteed for a period not less than 10 (ten) years.

## Roof:

ShedWorld guarantees the construction and composition of the roof of any of our concrete buildings for a period not less than the stated duration of the guarantee.

For all of the above, the following duration applies. Within the first 12 (twelve) months, ShedWorld guarantees to arrange for a repair service with respect to these components within 10 (ten) days of receipt of written notice of fault. Subsequent to this period, ShedWorld guarantees to arrange for a repair service within 30 (thirty) days of receipt of written notice of fault.

## **Concrete & Timber Fencing:**

ShedWorld hereby affirms that all timber and concrete fencing materials manufactured in house by Hacketstown Garden Products and are guaranteed to meet all relevant BS and EN standards.

Timber fencing panels are, unless otherwise stated at time of sale, constructed using pressure treated, or tanillized, timber and are guaranteed to withstand the effects of weathering for a period not less than 3 (three) years.

All concrete fencing products are guaranteed to remain free of defect or deterioration for a period not less than 3 (three) years after installation. All concrete products have been fully crush and fail tested. Concrete used in all our fencing products is guaranteed to be a minimum of 40N strength after 7 days from pour. Each concrete fencing post contains 4 x 5.5mm steel rebar and 1 x 8mm steel rebar structural reinforcement with plastic spacers used to ensure proper cover and placement of the reinforcement within the concrete posts. Plain concrete gravel boards contain 3 x 5.5mm steel reinforcement. Double sided gravel boards contain 1 x sheet of 4mm galvanized and welded steel mesh reinforcement.

With regard to installation, ShedWorld guarantees that all preparatory and support work for all our fencing products will be sufficient to support the erected fence/wall for a period not less than three (3) years. The precise nature and composition of this support work will be determined by ShedWorld at time of installation and will vary depending on the location of the fence and pre-existing conditions. Factors that will be taken into account when determining the nature of the support system of each fence include, but are not limited to: the nature of the soil onto which the fence will be erected, the height of the fence after construction and the nature and layout of the site. Each pier hole will be excavated to a sufficient depth to provide adequate anchorage to support the fence. Posts will be secured in place with high strength concrete to ensure stability. The precise depth and dimensions of these pier holes will be determined by Hacketstown Garden Products at the time of installation.

This guarantee applies to materials and products supplied and fitted by Hacketstown Garden Products on a direct retail sale basis. Wholesale supply and fitting is not covered by this document, nor can any such inference be claimed.

This guarantee is not deemed to affect any statutory legal rights of the customer. E&OE.